

MTN Nigeria at a glance - 2018



Population

194m

Inflation rate¹ 11,4%

GDP growth²

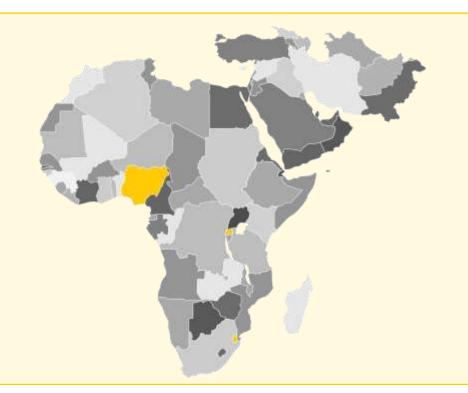
2,4%

58,2 million ³

subscribers

18,7 million active data users

0,7 million active RMS users



+17,2%* Service revenue

+40,1%*

Data revenue

+32,3%*

Fintech revenue

¹NBS (December 2018)

²NBS (Q4 2018)

³Modernised definition of active subscribers is more conservative than old one: exclusion of Incoming SMS, Incoming ONNET Calls and Airtime refill from RGS Definition.

Our management team



Chief Executive Officer Ferdi Moolman





Chief Finance Officer Adekunle Awobodu



Chief Risk and Compliance Cyril Ilok



Executive: Human Resources Esther Akinnukawe



Executive: Corporate Relations Tobechukwu Okigbo



Chief Operating Officer Mazen Mroue





Adekunle Adebiyi Exec, Sales and Distribution

Chief Information Officer

Randy Bikraj

Kolawole Oyeyemi General GM, Customer Experience

Lynda Saint-Nwafor Chief Enterprise Business Officer

Rahul De

Chief Marketing Officer

Ugonwa Nwoye Executive, Customer Services

Olubayo Adekanmbi Executive, Transformation Office

Usoro Usoro GM, Mobile Financial Services

Company Secretary Uto Ukpanah





Competitive landscape



Market players	Subscriber share (%)	Key competitive positioning
everywhere you go	50,0	 Leading operator in voice and wholesale leased line Largest physical distribution network Most expansive network coverage Widest range of spectrum holdings (5G ready)
#2	27,1	 Cheap data Focus on 4G coverage Focus on device connection Early adopters of OTT data offerings
CONCENTRAL	14,5	 Cheap data Network quality improving No public financial information
mobile #4	8,4	 Low network investment over the last few years Losing market share Good network quality

Tracking against **BRIGHT**



Focus areas

Tracking



#1 NPS

Service level at 91% from lows of 46%







Double-digit service revenue growth

Improving EBITDA margin

Improving capex processes







Personalised offerings/CVM

EBU transformation







Data pricing

Mobile Money launch*

Expand digital services







Listing by introduction

Resolution of CBN matter

AGF matter outstanding







#1 network NPS

Smart capex

Improving availability

* Applied for a PSB licence

Strong performance supported by voice and data growth





Subscribers

Investment

\$ (1/2)

Growth drivers

+5,9 million to 58,2 million total subscribers

+4,5 million to 18,7 million active data users



R6,9 billion capex

+2 342 3G sites

+1 338 4G sites



+18,7%*

voice revenue

+40,1%*

data revenue

+56,3%

data traffic



Growth opportunities



Data





Voice

- 20 million Nigerians live in places where MTN is the sole service provider
- Floor price on voice
- Low data penetration
- Low coverage gap



Wholesale

- Huge capacity demand
- Satellite to fibre migration
- Fast growth in digital services
- Carrier of carriers

- Low data penetration
- 4G coverage is < 50%
- Low smartphone penetration
- · Youngest population in Africa
- Pricing flexibility





Fintech

- Low level of banking penetration
- Large cash economy
- Limited traditional banks footprint in rural areas
- Enabling regulation
- Proven high propensity for digital services



- Enterprise is mobile centric
- Unserved large SME market
- · Low level of ICT adoption
- Increasing focus on core activities
- Fragmented service providers



- Increasing data adoption
- Increasing awareness of digital services
- OTT service gap
- Relevant local content availability

Fintech and digital present a key opportunity





Population 190m (263m by 2030)



Peer-to-peer content sharing

High digital optimism

No. 1 in the world (ahead of India , UAE, Morocco in Google Barometer)



1st in mobile-first access

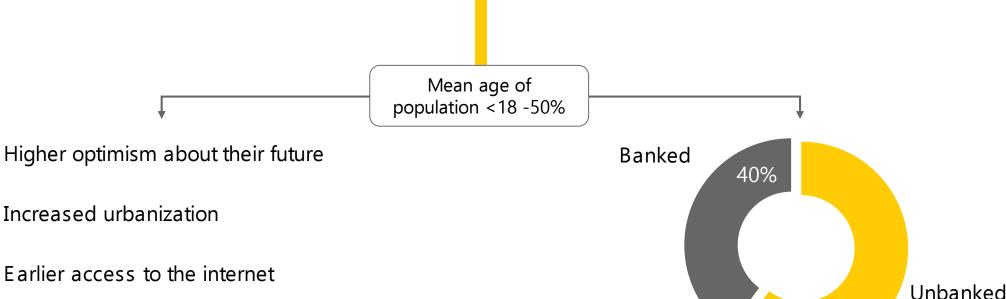
(No 1 most mobilized in the world, >90% traffic from mobile)



60%

Telco GDP contribution 10%

(enabling possibilities across other industries)



Key regulatory developments



Regulators

















Communications

Standards & Regulations Enforcement Agency

Consumer Protection Council

Issues resolved

Spectrum

NCC approved:

- Usage of 700MHz spectrum acquired from NBC
- MTN to optimise 1800MHz spectrum nationwide
- Transfer of Visafone's 800MHz spectrum to MTN

Financial services

- CBN issued Guidelines for Payment Service Banks
- CBN issued Super Agent approval-in-principle to MTN

Customer

- NCC issued directives on State-by-State QoS reporting
- NCC issued a determination retaining voice MTR other than for new entrants & LTE operators, existing international termination rate also retained

Other

• NCC approved disconnection of MNOs and clearing houses for failure to settle undisputed interconnect debt

Medium-term guidance





EBITDA margins

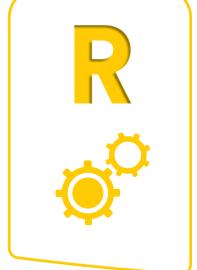
2019 Capex

Double-digit growth

Improving EBITDA margins

R7,8 billion













Thank you



everywhere you go

