

Business Process Improvement Methodologies

Acquire proven approaches for improving business process performance

Date: Oct. 6, 2026

Duration: 3 days

Mode of Delivery: Hybrid



Overview

In a challenging economy marked by rising costs and tight margins, every organization must find more efficient ways to operate. The Business Process Improvement Methodologies programme empowers leaders to identify inefficiencies, simplify operations, and enhance productivity across all functions.

Participants will learn practical frameworks and analytical techniques for evaluating business performance and implementing lasting improvements. Through real-world examples and guided exercises, this programme shows how process optimization can directly translate into stronger profitability, agility, and customer satisfaction.

Who should attend

This programme is ideal for Senior executives and business leaders responsible for process and performance improvement, quality management professionals seeking advanced improvement frameworks, and operations and strategy managers aiming to boost efficiency and corporate results.

PROGRAM FEE:
N850,000

Learning Objectives and Benefits

Participants on this programme will:

- Apply proven methodologies to optimize business processes and reduce waste.
- Improve efficiency, speed, and quality across key operational areas.
- Align process improvement with corporate strategy and performance goals.

Structure and Curriculum

- Business process definition
- Continuous process improvement or re-engineering
- Business process modeling
- QFD and competitive benchmarking
- Six sigma quality
- Value creation through process improvement
- Process re-engineering
- Techniques for problem solving
- Activity-based costing
- Process performance measures
- Total quality management

Secure Your Spot / Need to Know More?

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